RIVER RESIDENTS GROUP How to (effectively) report disturbance from an excessively noisy party boat, a rib or a Clipper

(updated July 2025 - a call for videos, and new quick reporting form)

Most of the Thames leisure boats are wonderful. But a small number persistently cause problems. If you live on the river, you can help yourselves and everyone else by reporting the vessels that cause noise nuisance, using the following multiple-choice Google form that contains all the information needed to make a valid noise submission in just two or three minutes.

Thames Party Boats : Disturbance Report (google.com)

This form generates an email that arrives in your own in-box. It will be automatically copied to your own local Environmental Protection Team plus the London Port Health Authority (LPHA), which is charged with dealing with river noise.

Some vessels do not display their names clearly. If you aren't sure what boat is causing the disturbance, this will tell you:

Ship & Container Tracking - VesselFinder

We have updated our original tracking recommendation as this one seems to be more up to date. So if already tracking vessels, we suggest you give it a try.

NEW. We don't want the recording of river noise nuisance to dominate your evenings or weekends. You can fill out the online form at any time – it doesn't have to be when the noise is happening. Here is a <u>quick form</u> you can use to jot down the five crucial details quickly by hand for later use.

The Google form provides centralized record-keeping, which has made a huge difference, giving us figures to substantiate our case when we apply to review the alcohol licences of rowdy boats. It has, for example, enabled us to cause the Terrible Thames to change its acoustic system to become less intrusive. As of June 2025, nearly 2800 complaints have been registered using this Google form. The LPHA and Licensing Authorities do take notice. Boats are being asked to reduce volumes in places where complaint levels are high.

You can make a difference. In Amsterdam, party boats are no longer allowed to play amplified music in the city centre. This was achieved by 'people power', after citizens got together to create a volume of complaints that could not be ignored. So please share this information with your neighbours so that they can also log their disturbances.

We ask you to report only very bad boats. We don't want to stop people enjoying the Thames. And we don't want to cause unnecessary hardship to the boat businesses that have suffered from the pandemic and the cost of living crisis.

Finally, **we urgently need videos** of any boats that are genuinely causing Statutory Nuisance. We are particularly interested in vessels where DJ's shout over the music to urge the passengers to 'make some noise!' or where the disco levels are really disturbing you. Please send videos with vessel name, date and time of the video along with your name and location by email to <u>info@riverresidentsgroup.co.uk</u>